

# Gambling Host Commitment to Care

We are committed to providing a safe environment for our gambling customers. Our staff are trained in best practice harm minimisation and work to ensure that the harm from gambling is minimised. This means we:



Demonstrate a **culture of care** for our gambling customers.



**Know** how to meet our legal responsibilities.



**Chat** regularly with our gambling customers.



Can **identify** signs that may mean someone's gambling is causing harm.



Regularly **monitor** the gaming room and record our observations.



**Respond** appropriately if we see signs of harmful gambling in our venue.



**Te Tari Taiwhenua**  
Internal Affairs

**Te Whatu Ora**  
Health New Zealand